



STREAMLINED STAGING & CONFIGURATION OF IN-STORE ASSETS



SIMPLIFY THE CRITICAL AND COMPLEX PROCESS OF TECHNOLOGY DEPLOYMENT AND ACHIEVE:

- INCREASED OPERATIONAL EFFICIENCY
- DECREASED SUPPORT & LABOR COSTS
- INCREASED CONSISTENCY OF SYSTEM SETUP
- REDUCED TRAINING REQUIREMENTS
- REDUCED OUT-OF-BOX FAILURES



When it comes to the deployment of retail technology, the need for consistency, accuracy, and cost control is critical. CrossCom National's Staging, Configuration, and Deployment service is customized to your needs, significantly reducing out-of-box failures and labor costs.

with a guide suitable for all technicians. As we provide you the highest levels of consistency in assembly and configuration, you can reduce costly up-front service visits and training requirements. In addition, you have access to comprehensive, real-time reporting with our online customer interface.



CrossCom National's Staging solution includes: configuration and programming, system assembly, pre-installation testing, and serial number/asset tag capture. With our seamless process, you can track your assets, reduce operating expenses, and save valuable time. We carefully test your equipment and document the entire process

After the staging phase, our experienced team can also handle installation and maintenance of all your equipment, reducing your handoff and coordination costs and making the entire process of managing your assets easier, faster, and more efficient.

STAGING, CONFIGURATION, & DEPLOYMENT

We provide Staging, Configuration, and Deployment for a wide range of in-store systems, including:

- POS
- Access Points
- Wireless Devices
- Kiosks
- Telephones
- Voice Systems
- Routers/Switches
- Servers

THE PROCESS

Receive equipment, remove packaging, and capture asset tag and serial number information.

Create a base template with company-wide configuration elements and identify unique store elements to be configured.

Document staging and consolidation in a step-by-step guide to ensure consistency.

Assemble all components and peripherals, test, and obtain approval from manufacturer/customer as needed, as well as modify the process and guide where necessary.

Configure or personalize equipment according to unique needs at multiple locations by programming, burning software, and providing custom assembly of kits.

Consolidate all components for efficient equipment access during installation process and repackage for deployment.

Ship equipment to customer location(s) and provide online reporting of equipment on hand, in transit, and installed.

STAGING & CONFIGURATION IN ACTION

Data Rack Staging and Configuration Project

A nationwide department store chain asked CrossCom National to handle the configuration of data racks at 60 locations. Each location required two racks that featured IDF and MDF, each with three Cisco switches and one router. Our team successfully tested for multiple points of failure, mounted, labeled, cabled, packed, and shipped equipment to all 60 locations simultaneously, within 8 business days.

CONTACT CROSSCOM NATIONAL TODAY FOR A COMPLIMENTARY, NO-OBLIGATION BUSINESS PROCESS ASSESSMENT.



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CROSSINFORM
WEB PORTAL

CrossInform, CrossCom National's customer Web portal, uses our proprietary software to allow you to seamlessly track the staging, configuration, and deployment of all your assets.

- Access real-time serialization data.
- View comprehensive asset tracking reports.
- Access equipment shipping data.
- View progress of every order, 24/7.



ABOUT CROSSCOM

CrossCom National is a recognized industry leader in staging, configuration, implementation, and maintenance of retail POS, data, voice, and wireless solutions. Founded in 1981, CrossCom National is the single source partner retailers depend on for in-store technology requirements, including asset management, cabling, rollout, chain-wide implementation, service, and maintenance.